

Emmeci GRV Flow controls s.r.l. considers that, in an increasingly aware and prepared market, it is a priority to operate according to modern standards of good business practice, in accordance with the applicable Standard (contractual, binding and voluntary) and in compliance with what has been agreed with its customers.

The firm points that have always guided the business strategies are:

- Maintain a high level of technical competence of staff by developing a policy of continuous training and involvement;
- Define the roles inside the Company organization to optimize the development of the final processes;
- Pay attention to market trends and the needs of the clients;
- Identified in the problems of the clients, take out the value and culture and, in a logic of continuous exchange, develop appropriate solution;
- Offer customized technological solutions and good flexibility in supply possibilities;
- Act in full compliance with the cogent Standard applicable to the activities carried out and supply products;
- Design and manufacture product according to Directive 2014/68/UE, taking on the legal responsibilities that the PED entails, that is, ensuring that all the pressure equipment meet the request of the Directive;
- Optimize the planning, and the production processes;
- Closely involve their suppliers in the actuation of company development;
- Improve the internal and external communication;

The General manager of Emmeci GRV Flow controls s.r.l. acknowledges as its primary objective to systematically focus on quality to improve competitiveness:

- Searching and maintaining a stable relationship with customers;
- Allowing all workers and collaborators to emerge and give the best of themselves;
- Having an high flexibility to better respond to technological and market changes;
- Respecting constantly the human rapports within the Company;
- Manufacturing of products conforming to customer's requirements;
- Ensuring that all company processes are carried out according to mandatory Standards and environmental impact management regulations: D.lgs 81/2008 T.U. healthy and safety, D.lgs 152/2006 T.U. ambiental.

To achieve this objectives, the General Manager considers indispensable introducing and maintaining active a Quality management system according to UNI EN ISO 9001:2015 with the integration of additional requirements of Standards API 6D and API Q1 I.e., in addition to compliance with the mandatory Standards mentioned above.

All this in order to:

- Demonstrate the ability to regularly deliver products in line to customer's needs and in accordance with applicable mandatory requirements;
- Increase customers satisfaction through application of the processes for continuous system improvement.

For the achievement of improvements objectives, the General managers undertakes to asses and decide on the needs and availability of human and instrumental resources.

The present Quality policy is dissiminated through staff meetings and for anyone to requests it and shall be reviewed during the management reviews, in order to continuously assess its adequacy to achievement of the established company objectives.

Omegna, 20 January 2020

General manager:

